## **Know Your Medicare Rights**

## If you are on Medicare, you have the right to:

- Ask about **Immediate Advocacy** if you have a concern that needs to be dealt with right away.
- 2 Ask about a **hospital discharge or skilled service termination appeal** to continue medical services.
- 3 File a **quality of care complaint** if you think that you received improper medical care.

If you are asked to leave the hospital before you feel well enough, if your skilled services are ending too soon, or if you have a



concern about your care, Kepro can help at no cost to you. **Call Kepro's Medicare Beneficiary Helpline at 888-319-8452, or visit www.keproqio.com.** 



Quality Improvement Organizations Sharing Knowledge. Improving Health Care. CENTERS FOR MEDICARE & MEDICAIO SERVICES



Publication No. R1-6-05/2019. This material was prepared by Kepro, a Medicare Quality Improvement Organization under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy.